



**Intercounty Coordinating Committee Meeting Minutes  
Monday, May 15, 2017  
Green Lake County Government Center  
Green Lake, WI**

**ICC Participants**

See attached sign in sheet.

**Call to Order**

The meeting was called to order by ICC Chair Russell Kottke at 9:30 AM

**Pledge of Allegiance**

Pledge of Allegiance was recited by those present.

**Certification of Open Meeting Notice**

Jay Dampier certified that the meeting was posted and met Wisconsin State Open Meeting Law.

**Adoption of Agenda**

Motion by Marquette County to adopt the agenda as is; second by Columbia County. Motion passed.

**Approval of Previous Meeting Minutes**

Motion by Green Lake County to accept the April 17, 2017 meeting minutes. Second by Columbia County. Motion passed.

**Reports from Visiting Legislative Officials: Rep. Joan Ballweg**

Representative Ballweg provided an update on state budget process. Listening sessions were held throughout the state. Joint Finance Committee removed 82 items from the proposed budget, but it is still a work in progress. Self-insurance is not likely to be included in the budget. The legislature is not in favor of further bonding. Representative Ballweg is also working with Register of Deeds Assoc. on a couple bills.

### **Education Program**

Program Topic: County Cyber Security & Using Server and Cloud Platforms.

A panel discussion with Information Technology Directors from ICC Counties.

- Daniel Buchholz, Marquette County
- Bill Hutchison, Green Lake County
- Ruth Otto, Dodge County
- Roland Welsch, Jefferson County

The discussion centered around a number of questions and included:

- As a county IT professional, what keeps you up at night?
- What is the biggest threat to your IT resources?
- How does your county use the internal servers and the cloud?
- How do you protect your network through staff educational efforts?
- What key take-away you want Supervisors to know, that we haven't discussed yet?

**Key take aways from the presentation are attached below.**

### **Open Discussion of County Issues**

No discussion

### **Adjournment**

Meeting adjourned at 11:14.

## **Program Topic: County Cyber Security & Using Server and Cloud Platforms.**

### **A panel discussion with Information Technology Directors from ICC Counties.**

- Daniel Buchholz, Marquette County
- Bill Hutchison, Green Lake County
- Ruth Otto, Dodge County
- Roland Welsch, Jefferson County

### **Key take aways from the panel discussion include:**

#### **Human resources**

- IT Departments can be more vulnerable from an HR perspective; especially when retirements are anticipated.
- Hiring can be a challenge because not only do staff need to be technically sound, they also need excellent people skills since they serve county staff and departments.

#### **Working with county staff**

- Staff are permitted to work remotely in Jefferson, but certain security measures must be followed and include the use of fobs or the service "Good."
- Regularly visiting offices can make IT Directors more effective since this may give opportunities to learn about IT issues in the departments.

#### **Equipment**

- When installing IT hardware in new buildings, all the technology becomes obsolete at the same time, and raises future budgeting concerns.
- In many cases WiFi is not an adequate replacement for wire.
- Sometimes IT Directors have no say on what software or hardware is being introduced to the system since some technology is state mandated and can have vulnerabilities.
- Important questions to ask include: Why are with doing this - with this software or hardware. *Don't be seduced by technology.*
- More cloud models and less capital budget items. Eg. switching from capital infrastructure to web services.
- One strategy is to outsource network security to a contractor, although these services can be costly.
- Netbots are in use in some counties. Each wiring closet has a netbot installed, and it has motion activated video. It monitors temp, humidity, etc.

**Education**

- Educating staff is important and presentations at Department Head meetings can be useful in educating staff on how to use computers and social media.
- IT policies are important but don't always protect the system after the damage is done.
- Some workplaces require annual mandatory network security training for all staff.
- It may be useful to invite county board members learn more and tour the IT dept.

**Finance and budgets**

- Governments cannot keep up with job competition from private industry salaries, which may lead to higher turnover rates.
- If county IT Departments collaborate across county lines there might be opportunities to negotiate better deals with vendors if counties go in together.
- Counties sometimes employ charge backs which charge each department for their technology use such as phones, computers, security, etc.