



Aging & Disability Resource Center Advisory Committee
Minutes of Meeting
Tuesday, July 7, 2020

Call to Order

The meeting was called to order by Kutz.

Roll Call

Present: Russell Kutz, Chair; Jeanne Tyler, Vice Chair; Janet Sayre Hoeft, Secretary; Ellen Sawyers, and Frankie Fuller'

Also present from ADRC: Michael Hanson, Kimberly Swanson, Kim Herman, Sharon Olson, and Dominic Wondolkowski. Jayne Mullins, Older Americans Act Consultant from GWAAR.

Certification of Compliance with Open Meetings Law

It was determined that the committee was in compliance with the Open Meetings Law.

Approval of Agenda

Jeanne Tyler made a motion to approve the agenda, Janet Sayre Hoeft seconded. Motion carried.

Approval of May 5, 2020 Minutes

Janet Sayre Hoeft made a motion to approve meeting minutes from June 2, 2020, as written, Frankie Fuller seconded. Motion carried.

Communications

None.

Public Comment

Advocacy Updates from GWAAR – Greater Wisconsin Agenda on Aging Resources and /or ORCD – Office of Resource Center Development:

Olson shared updates on the following:

- Watch Out for COVID-19 Contact Tracing Scams
- Helping Older Adults Receive their Stimulus Payment
- IRS Alert on Economic Impact Payments
- Enrolling into Medicare During a Crisis
- Eviction VS Non-Renewal of a Lease – How to tell the Difference
- New Co-Pay Limits for BadgerCare Plus and Medicaid
- More Wisconsin Residents Now Qualify for the Emergency Food Pantry Program

Discussion and possible action on Requests for Waiver of Transportation Co-payment

No requests at this time.

Discussion: ADRC Report, Dominic Wondolkowski The new ADRC Key Outcome Indicator (KOI) is within 10-business days from the date the customer is determined functionally and financially eligible for publicly-funded long term care, ADRC staff shall provide enrollment counseling to assist the customer in the selection of a Family Care, Partnership, or IRIS program and have the enrollment or referral submitted to the designated Managed Care Organization or Iris Consultant Agency (unless the customer request a date greater than 10-business days or enrollment/referral is delayed for reasons outside the control of ADRC staff). For June, the Key Outcome Indicator was met. Eleven customers were enrolled in a LTC program per the above KOI guidelines.

In June, ADRC staff (6 total) documented 1,299 calls with 444 unduplicated callers in comparison to 1,096 calls in May. This an increase of 203 calls from the previous month and includes 5 home visits (for special circumstances) and 3 walk-in office visits. Recognizing the vulnerability of many of our Home Delivered Meal recipients, staff provided approx. 622 wellbeing phone calls in June. The Elder Benefit Specialist Program will host its second virtual “Welcome to Medicare” workshop on 7-13-20 from 1-3pm. The June virtual workshop had 15 participants. The Dementia Care

Specialist Program has extended the Monday Morning Caregiver Coffee Hour virtual meeting until the end of July due to current demand. ADRC staff have also distributed approx. 100 of the 201 Farmer Market vouchers provided to Jefferson County. Most Farmers' Markets in the county (except Jefferson) are operational with restrictions due to COVID-19.

Discussion: Senior Dining Program Updates – Kimberly Swanson Swanson shared that Congregate Meals have remained at zero since April as community centers have been closed to the public. Home Delivered Meals have increased to 2,079 meals. Total meals have decreased from 2444 meals in January to 2167 in June (11.3% decrease). Swanson also reported that Home Delivered Meals will resume five days/week hot meal delivery on July 13 and we will continue to offer two frozen weekend meals, delivered on Fridays. Furthermore, home delivered meal service expanded from 1 day/week to three days/week for Johnson Creek participants.

Beginning July 20, we will offer Monday through Friday contactless, curbside pick-up of a hot meal at the Jefferson Senior Center, American Legion Hall in Palmyra, Watertown Senior Center, and the Lake Mills Municipal Building. We will expand to Fort Atkinson in the near future. This new service requires a reservation and completion of an assessment prior to service. No payment is expected at the time of the pick-up; to ensure contactless payment, ADRC will mail a monthly donation statement to a participant's home.

Discuss Mobility Manager Report – Michael Hansen Ridership for the ADRC of Jefferson County Driver / Escort Service peaked during the 1st Quarter of FY20. A new monthly ridership record was set in February 2020 with 865 one way rides provided for the month. However, due to the COVID-19 pandemic, ridership decreased dramatically (by roughly 50%) in the 2nd Quarter of FY20, but ridership has begun to increase again as clinics and other services have reopened. The ADRC's Driver/Escort Service are following the CDC COVID-19 Transportation Guidelines and the WI Covid-19 Transportation Task Force Best Practices recommendations including: single rider trips, sanitizing surfaces between rides, use of hand sanitizer, physical distancing when possible, encouraging customers to wear masks, drivers required to use provided masks, and installing physical barriers where possible. ADRC's Driver/Escort Service has now installed inexpensive sneeze barriers in all their agency vehicles.

Discuss Family Caregiver Programs – Kim Herman Kim Herman discussed the increasing numbers of caregivers and the negative impact caregiving can have on the caregiver. Caregiving can take a toll on the caregiver financially, emotionally, physically, relationally, and socially. The caregiver programs are an essential piece to the caregivers being able to take care of themselves and assist their loved ones in remaining in their homes.

Referrals and enrollments for Supportive Services, NFCSP, and AFSCP continue to increase. Supportive services have had 10 people enrolled for services since 6/1/2020. There are now 62 people receiving services in that program. NFCSP currently has 23 caregivers with 25 recipients and 5 newly enrolled since 6/01/2020. AFSCP currently has 6 caregivers with 6 recipients.

Discuss Food Access for people with Disabilities Olson shared information on the Food Access Surveys. A survey was completed to get real data versus individual stories on inquiries of food shortage and food access for people with disabilities.

Discussion: Voting in the Time of Pandemic - Olson and Wondolkowski shared that WI. Disability Vote Coalition, Disability Rights Wisconsin (DRW) and Wisconsin Board for People with Developmental Disabilities have invited community partners including ADRC's and MCO's to join them (and assigned a lead) to help voters with disabilities overcome barriers to exercise their right to cast a ballot in the upcoming elections. Next webinar is 7-13-20.

Discuss Future Agenda Items - Janet Sayre Hoeft that she would like the presentation on guardianships repeated. Members also suggested that the county clerk be contacted to give information on the Voting.

Adjourn: Janet Sayre Hoeft made a motion to adjourn the meeting, Jeanne Tyler Fuller seconded. Motion carried. Meeting adjourned.

Respectfully submitted,

Sharon Olson
Aging & Disability Resources Division Manager