

Aging & Disability Resource Center Advisory Committee Minutes of Meeting Tuesday June 1st, 2021

Call to Order

The meeting was called to order by Kutz at 1:00 pm.

Roll Call

Present: Russell Kutz, Chair; Janet Sayre Hoeft, Michael Wineke, Katie Dixon

Not in attendance: Sira Nsibirwa

Attended by phone: Frankie Fuller; Jeanne Tyler, Vice Chair; Ellen Sawyers Secretary, Ruth Fiege, LaRae Schultz

Also present from ADRC: Michael Hanson, Kimberly Swanson, ReBecca Schmidt, and Dominic Wondolkowski.

In attendance from DHS: Tim Wellens

<u>Certification of Compliance with Open Meetings Law</u>

It was determined that the committee was in-compliance with Open Meetings Law.

Approval of Agenda

Janet Sayre Hoeft made a motion to approve the agenda, Ruth Fiege seconded. Motion carried.

Approval of April 6th & May 10th, 2021 Minutes

Michael Wineke made a motion to approve meeting minutes from April 6th and May 10th. Ruth Fiege made a motion, Ellen Sawyers seconded. Motion carried.

Communications

No new communications

Public Comment

No public comment

3-year term appointment to Nutrition Project Council

Kimberly Swanson recommended Frankie Fuller to be appointed to the Nutrition Project Council. Mike Wineke made a motion to approve, Janet Sayre Hoeft seconded. Motion carried. Motion will move on to HS Board.

Appointment to ADRC Advisory Committee

Mike Hanson recommended Katie Dixon be appointed to the ADRC Advisory Committee. Mike Wineke made a motion to approve, Janet Sayre Hoeft seconded. Motion carried. Motion will move on to HS Board.

Annual Report

ReBecca Schmidt reviewed the Aging and Disability Division's account in the 2020 Annual Report.

<u>Update ADRC & Aging Program 2021 Key Outcome Indicators – ReBecca Schmidt, ADRC Division Manager</u> ReBecca Schmidt reported that all Key Outcome Indicators are presently being met.

ADRC Program Update

For April, the KOI was met. 27 of 27 customers were provided enrollment information per the KOI guidelines, resulting in 24 LTC enrollments and/or IRIS referrals. After receiving enrollment counseling, two customers declined LTC programming. There is one other "pre-enrollment" pending from April for an individual currently incarcerated but who may be released from prison soon. For May, 27 of 27 customers were provided enrollment information, resulting in 26 LTC enrollments and/or IRIS referrals. One customer (guardian) declined to transfer programs and the case was closed. The ADRC follows the State Contract. In regards to consumer contacts, for the month of April, there were 631 documented calls with 228 unduplicated callers. For the month of May, the ADRC documented 633 calls with 329 unduplicated callers. For both months, this is a significant increase from Jan-March and a larger increase in unduplicated caller (101 more callers than April).

Wondolkowski explained the No Wrong Door – ADRC Return on Investment (ROI) Calculator in which DHS /ORCD provided training to ADRC's on 5-26-21. This project is in response to the several million dollars grant the State of WI. received 3+ years ago to study the impact of ADRC services and interventions to our consumers. The No Wrong Door grant paid for the development and testing of the Options Counseling curriculum staff received in March 2020. Return on Investment (ROI) is a ratio that compares the size of gain or loss from an investment to its cost. It is commonly used to measure profitability. A positive ROI indicates a profitable investment. Gains for the ADRC are calculated by measuring savings generated by reduction in utilization of expensive healthcare services like 30-day readmissions and emergency department (ED) visits. The number of unduplicated callers and CARS line \$ dollar amounts are entered into the calculator to determine a positive or negative ROI. ORCD to provide additional training for use of the calculator in CY 2021.

Sr. Farmer Market Vouchers are now available June 1st through Sept. 30th for seniors 60 years of age or above or Native Americans age 55 years or above whose monthly gross Income is at or below 185% of federal poverty guidelines. To receive the vouchers individuals are welcome to call or visit the ADRC. Several outreach distribution sites throughout Jefferson Co. have been scheduled for the month of June. Staff changes: Penny Klement (Admin Assistant) accepted an internal position within the HS department. Resource Center Specialist-Wendy Petitt will be the new ADRC Admin. Ass't effective 6-7-21. Management is in the process of hiring a new Resource Specialist. Krystal Fredrick is the new ADRC student intern.

Nutrition Program Update

Swanson requested approval for the first 3-year term appointment of Frankie Fuller to the Nutrition Project Council. Michael Wineke made a motion to approve and Janet Sayre Hoeft seconded the motion; unanimous approval to move forward and seek approval from the Human Services Board. In addition, Swanson shared that the Senior Dining Program has served >3,000 meals monthly in 2021 (January through April) as compared to >2,000 for the same time period in 2020. The Key Outcome Indicator was met for March and April with 100% of new Home Delivered Meal participants assessed within four weeks of beginning home delivered meal service. The Senior Dining Program's Customer Satisfaction Survey is in progress with a goal of a 40% return rate. Swanson stated that we surpassed our goal of recruiting five volunteer drivers however, recruitment will continue for rural routes that need drivers. Lastly, Swanson stated that sponsors are sought for financial contributions to purchase food for 2 shelf stable meals that will be distributed to participants in the 4th quarter of 2021. These meals can be used when meals cannot be served due to inclement weather.

Transportation Program Update

Mobility Manager - Mike Hanson reported;

Ridership for the ADRC of Jefferson County Driver / Escort Service for May was 639 one-way rides. The number of new (first time) riders for May was 29.

The Key Outcome Indicator for our 85.21 Grant Transportation Service is to ensure that 90% of qualifying medical ride requests are met. We achieved this goal with 100% of medical rides met in May.

The Key Outcome Indicator for our 5310 Grant Transportation Service is to reach a recreational/nutritional (non-medical) ridership of 300 by end of 2021. So far in 2021, we have already provided 345 non-medical rides during January - May (all with 85.21 funding), but so far, no 5310 funded rides have taken place. We are planning to start one new 5310 funded project (Shopping Service) in June.

The "Wednesday Walks" program offers a wonderful way to get fresh air, feel the sun, exercise, meet new people, and enjoy many unique attractions in Jefferson County. Our first event was held on May 19th at Dorothy Carnes Park and nine people attended. Our next event will be held on June 23rd at 9AM at Korth Park in Lake Mills.

Dementia Care Specialist Update

ReBecca Schmidt reported on the current activities happening with the Dementia Care Specialist Program.

Discussion on Items for next agenda

Janet Sayre Hoeft requested a review of the ADRC Division's percentage of the HS Annual Budget.

Adjourn: Jeanne Tyler made a motion to adjourn the meeting, Ellen Sawyers seconded. Motion carried. Meeting adjourned at 2:45 pm.

Respectfully submitted,

ReBecca Schmidt
Aging & Disability Resources Division Manager