



Aging & Disability Resource Center Advisory Committee
Minutes of Meeting
Tuesday April 5th, 2022

Call to Order

The meeting was called to order by Michael Wineke at 1:03 pm.

Roll Call

Present: Michael Wineke, Katie Dixon, Carol O'Neil, Frankie Fuller, Jeanne Tyler

Attended by zoom: Ellen Sawyers, LaRae Schultz

Not in attendance: Ruth Fiege, Janet Sayre Hoeft, Sira Nsibirwa

Present from ADRC: ReBecca Schmidt, Tonya Runyard, Kimberly Swanson, Mike Hansen, and Dominic Wondolkowski.

Present from DHS: Tim Wellens

Certification of Compliance with Open Meetings Law

It was determined that the committee was in-compliance with Open Meetings Law.

Approval of Agenda

Carol O'Neil made a motion to approve the agenda; LaRae Schultz seconded. Motion carried.

Approval of March 1 st, 2022, Minutes

Carol O'Neil made a motion to approve meeting minutes from March 1st. LaRae Schultz seconded. Motion carried.

Communications

No communications to share

Public Comment

No public comment

Update ADRC & Aging Program 2021 Key Outcome Indicators – ReBecca Schmidt ADRC Division Manager

Ms. Schmidt shared an update on the results of March Key Outcome Indicators and discussed which goals were met and which were not and why. See attached KOI reports.

ADRC Program Update

Dominic Wondolkowski reported:

In March, the KOI is met. 33 out of 33 customers were provided enrollment counseling and information per the guidelines, resulting in 30 enrollments and/or IRIS referrals. For March, 796 contacts with 383 unduplicated callers were documented. This is an increase of 114 calls and 53 more callers compared to February. During 2017-2020, on avg. 54 functional screens were completed. In 2021, 125 FS were completed (an increase of 71 FS / 43% increase).

Key points of 100% Time and Task Reporting (also known as Medicaid Administrative claiming) was reviewed. ADRC operations are funded by State General Purpose Revenue (GPR) and matched Federal dollars, all collected via 100% Time and Task reporting. In 2021, GPR = \$641,051 and Federal Match = \$453,818. Total ADRC budget = 1,094,869. In 2021, the Federal match was 42%. and our contract (GPR) balance end of 2021 = \$25,008 (surplus).

Wondolkowski reviewed WI DHS No Wrong Door –Return on Investment Calculator. Wisconsin was one of ten states that participated in a three-year grant from the Administration for Community Living (ACL) to research the return on investment for ADRC's and pilot test ACL's national calculators. The premise of the research was to determine if services provided by Wisconsin ADRCs can lead to a reduction in the number of unnecessary readmissions to a hospital. The grant ran from September 1, 2018 - August 31, 2021.

In May 2022, DHS released the results of their research. Data sources for the study included 2017 unique ADRC customers and an experiment group. Claims were analyzed for a 12-month pre-ADRC visit and 12-month post ADRC visit. The final sample size was 21, 465 in both groups. The research analysis (provided by MetaStar) focused on two areas: 30-day hospitalizations and emergency department (ED) visits. The research used the following monetary values taken from a 2016 publication: the average cost per hospital re-admission is \$14, 400 and the cost per ED visit is \$530. In both areas, the research results were “statistically significant” meaning that the group that visited the ADRC had 22% decrease in 30-day hospital readmissions and a 2% decrease in emergency department visits.

DHS also released a web-based ROI calculator that would allow ADRC's to enter their own data to track their own ROI overtime. For each month, the number of unique ADRC customers and the total monthly cost of our ADRC is entered in the calculator. Using ADRC of Jefferson data from January-December 2021, the ROI calculator indicated that there was a \$2,802,096.00 savings from hospital 30-day readmissions + \$170,760.70 savings from ED visits for a total savings= \$2,972,856.70. In summary, the ROI calculator indicates that for every dollar spent providing ADRC services produces an estimated net savings of \$3.99. ADRC of Jefferson County will continued to track ROI in 2022.

The ADRC was approved to hire a 5th Resource Specialist. Interviews have started.

Nutrition Program Update

Nutrition Program Director Kimberly Swanson reported:

Swanson shared that the Senior Nutrition Program served the highest monthly total of home delivered and carry out meals (over 3,800) in March 2021 and again in March 2022. The number of first time home delivered meal (HDM) participants also increased with eight new participants in January 2019, a record high of 24 in January 2021, and 17 in January 2022. The Senior Nutrition Program met the goal of assessing 90% of new HDM participants within four weeks of receiving meal services for February 2022. The Senior Nutrition Program met another goal, to serve 95% of qualifying HDM requests, in February, but did not meet the goal in March. In March, three individuals were placed on a waiting list due to reaching route capacity and a lack of additional volunteer drivers. All three requests were resolved by April 4, 2022. Closed since the week of March 16, 2020, due to the coronavirus pandemic, Congregate (in-person) dining resumed in Fort Atkinson and Watertown Senior Centers on April 1, 2022.

Transportation Program Update

Transportation Program Supervisor, Mike Hansen reported:

Ridership for the ADRC of Jefferson County Driver / Escort Service for March was 826 one-way rides. The number of new (first time) riders for March was 25 and the number of unique clients served was 128.

One Key Outcome Indicator for our Transportation Service is to ensure that 90% of qualifying medical ride requests are met. We achieved this goal with 100% of medical rides met in March. The second key outcome indicator, “having Greater than 95% of riders recommend our transportation service to others” was also met in March.

Other Key Developments in March were as follows:

- Two level 1 part-time staff drivers were transferred to level 2 (Wheelchair Van). We hired a 3rd level 2 driver, and an offer was accepted by a fourth level 2 driver, but later turned down.
- A Shopping Bus Service was started to run 4 days a week organized by areas (Monday – Palmyra/Whitewater, Tuesday – Fort Atkinson/Jefferson, Wednesday – Watertown, Thursday – Lake Mills).
- A large-scale marketing effort was started to distribute our Transportation/Mobility flyers at area Senior Centers, lower-income apartments, medical offices and grocery stores.
- We are still waiting on WisDOT to deliver a rear-loading wheelchair van that was awarded to us back in 2020 with a 5310 grant, so we rented another wheelchair van in the interim to help care for the increasing demand for rides for clients who use wheelchairs.

Dementia Care Specialist Update

DCS – Tonya Runyard Reported:

I, the Dementia Care Specialist, introduced myself to the committee members. I shared that in March I had 33 interactions. During the month of March, I co-facilitated the Monday Morning Caregiver Coffee Hour, serving an average of 8 individuals and facilitated the Dementia Caregiver Support Group solo while serving an average of 5 individuals. I completed my Memory Screen Training on 3/24/2022 and conducted one memory screen at an individual’s home. Watertown Memory Café met in person and had a total of 11 participants, along with Whitewater with 5 participants and Lake Mills with 4 participants. Two home visits were completed, both with a resource specialist, one office visit and all other interactions were completed via phone or email. I met with Tim Harrington of the Alzheimer’s Association, attended the DCS Regional meeting with 13 other DCS’s in our region via zoom. I attended the Watertown Dementia Awareness Coalition via zoom. I also continued to research evidenced based or evidenced informed programs to offer to the county, such as Powerful Tools for Caregivers, DICE, Music and Memory and Boost Your Brain and Memory. Tomorrow’s Hope Non-Profit Organization has inquired and scheduled a time in April to be trained in Dementia Friendly Business.

Transportation and Nutrition Program Waivers – Mike Hansen and Kimberly Swanson

A request for waiver was reviewed from Dan Korte. The committee approved the waiver.

Discussion on Items for next agenda

- A request to share the new Hearing Loss Group's program to assist with the purchase of hearing aids with Jefferson County community members.
- LaRae Schulz requested to present a grant from the Fort Atkinson Health Center.
- May is ADRC Month

Adjourn: Carol O'Neil made a motion to adjourn the meeting; Katie Dixon seconded. Motion carried. Meeting adjourned at 2:34 pm.

Respectfully submitted,

ReBecca Schmidt
Aging & Disability Resource Center Division Manager

Attachment I

2022 KOIs

Program	Program Manager	KOI	February	March
Dementia Care Specialist	Tonya Runyard	Complete 40 Memory Screens	In Training	1/40
Caregiver Support Specialist	Kim Heman	<ol style="list-style-type: none"> 1. Develop and distribute a community resource guide for supportive services and avenues to advocacy, in both English and Spanish. 2. Develop system to identify greatest needs based on socio - economic status, natural supports and risk for placement. 	<p>#1 not met yet</p> <p>#2 met</p>	<p>#1 not met yet</p> <p>#2 met</p>
Elderly Nutrition Program	Kimberly Swanson	90% of new home delivered meal participants will be assessed in his or her home within four weeks of beginning meal service.	Met	In Process
Health Promotions	All Aging Programs	The Aging and Disability Resource Center of Jefferson County will purchase and implement 2 Evidence -Based Health Promotion Disease Prevention Programs in 2022.	1 - AMP	1 - AMP
Transportation Services 85.21 & 5310	Mike Hansen	<ol style="list-style-type: none"> 1. 85.21 90% of qualifying medical ride requests are met. 2. Greater than 95% of riders would recommend our transportation service to others. 	Met	Met

Program	Program Manager	KOI	February	March
Elderly Benefit Specialist	Alyssa Kulpa Karla Nava	Restructure the Open Enrollment Process for greater efficiency	In Process	In Process
Disability Benefit Specialist	Shelly Wangerin Karla Nava	DBS staff will develop and enhance information on the DBS portion of the ADRC website.	In Process	In Process
Adult Protective Services	Shelly Theder Mary Parizek	<ol style="list-style-type: none"> 1. 90% of WITS reports will be entered in the month they occur. 2. 90% of WATS reviews will be completed by the end of the month they are due. 	<ol style="list-style-type: none"> 1. Met 100% 2. Met 100% 	<ol style="list-style-type: none"> 1. Met 100% 2. Met 100%
ADRC	Dominic Wondolkowski	Within 5-business days of the ADRC's awareness of confirmed functional and financial eligibility for LTC enrollment, ADRC staff shall provide the customer with information to make a selection among available MCO's, ICA's, and FEA's.	Met 18/18	Met 33/33